



When Quality Matters



CCQM Certified ISO 26000 Lead Implementer

Master the integration, promotion and management of Social Responsibility Programs (SRP) based on ISO 26000

Why should you attend?

ISO 26000 Lead Implementer training enables you to develop the necessary expertise to support an organization in contributing to sustainable development based on ISO 26000. During this training course, you will also gain a thorough understanding of the core subjects, principles and practices of Social Responsibility and be able to effectively apply them in an organization in order to improve its Social Responsibility performance, engagement and credibility.

After mastering all the necessary concepts of Social Responsibility, you can sit for the exam and apply for a “CCQM Certified ISO 26000 Lead Implementer” credential. By holding a CCQM Lead Implementer Certificate, you will be able to demonstrate that you have the practical knowledge and professional capabilities to integrate and promote the practices of ISO 26000 in an organization.



Who should attend?

- Managers or consultants concerned with and committed to Social Responsibility
- Expert advisors seeking to support organizations in contributing to sustainable development and encourage them to go beyond legal compliance
- Individuals responsible for integrating and promoting Social Responsibility behavior within an organization
- Individuals seeking to gain skillful knowledge of the key principles and practices of Social Responsibility

Course agenda

Duration: 5 days

Day 1 | Introduction to Social Responsibility concepts as defined in ISO 26000

- Course objectives and structure
- Standard and regulatory framework
- Understanding social responsibility
- Characteristics of social responsibility
- Voluntary initiatives regarding social responsibility

Day 2 | Principles and practices of Social Responsibility

- Accountability and transparency
- Ethical behavior
- Respect for stakeholders interest
- Respect for rule of law
- Respect for international norms of behavior
- Respect for human rights
- Recognizing social responsibility and engaging stakeholders

Day 3 | Core subjects of Social Responsibility

- Organizational governance
- Human rights
- Labor practices
- The environment
- Fair operating practices
- Consumer issues
- Community involvement and development

Day 4 | Integration of Social Responsibility behavior within an organization

- Guidance on integrating social responsibility throughout an organization
- Communication on social responsibility and enhancing credibility
- Reviewing and improving an organization's actions and practices related to social responsibility
- ISO 26000 certification
- Closing the training

Day 5 | Certification Exam



Learning objectives

- Understand the concepts, terms and definitions of ISO 26000, which are necessary to ensure an organization's contribution to sustainable development
- Master the core subjects of Social Responsibility in order to identify relevant issues and set objectives
- Learn how to interpret the fundamental principles and practices of Social Responsibility
- Acquire the expertise to advise an organization in integrating Social Responsibility behavior based on ISO 26000 guidelines

Examination

Duration: 3 hours

The "CCQM Certified ISO 26000 Lead Implementer" exam fully meets the requirements of the CCQM Examination and Certification Programme (ECP). The exam covers the following competency domains:

- Domain 1** | Fundamental principles and concepts of Social Responsibility
- Domain 2** | Core subjects and practices of Social Responsibility
- Domain 3** | Integrating Social Responsibility behavior in an organization
- Domain 4** | Implementing Social Responsibility behavior in an organization
- Domain 5** | Promoting Social Responsibility behavior in an organization
- Domain 6** | Evaluating and continually improving an organization's contribution to sustainable development
- Domain 7** | Preparing for a Social Responsibility assessment

For more information about exam details, please visit [Examination Rules and Policies](#).



Certification

After successfully completing the exam, you can apply for the credentials shown on the table below. You will receive a certificate once you comply with all the requirements related to the selected credential.

For more information about ISO 26000 certifications and the CCQM certification process, please refer to the [Certification Rules and Policies](#).

Credential	Exam	Professional experience	SR project experience	Other requirements
CCQM Certified ISO 26000 Provisional Implementer	CCQM Certified ISO 26000 Lead Implementer exam or equivalent	None	None	Signing the CCQM Code of Ethics
CCQM Certified ISO 26000 Implementer	CCQM Certified ISO 26000 Lead Implementer exam or equivalent	Two years: One year of work experience with Social Responsibility programs	Project activities: a total of 200 hours	Signing the CCQM Code of Ethics
CCQM Certified ISO 26000 Lead Implementer	CCQM Certified ISO 26000 Lead Implementer exam or equivalent	Five years: Two years of work experience with Social Responsibility programs	Project activities: a total of 300 hours	Signing the CCQM Code of Ethics
CCQM Certified ISO 26000 Master	CCQM Certified ISO 26000 Lead Implementer exam or equivalent and CCQM Certified ISO 26000 Lead Auditor exam or equivalent	Ten years: Six years of work experience with Social Responsibility programs	Audit and Project activities: a total of 500 hours each	Signing the CCQM Code of Ethics

General information

- Certification fees are included on the exam price
- Training material containing over 450 pages of information and practical examples will be distributed
- A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months for free