



When Quality Matters



CCQM Certified ISO 9001 Lead Implementer

Master the implementation and management of Quality Management Systems (QMS) based on ISO 9001

Why should you attend?

ISO 9001 Lead Implementer training enables you to develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining a Quality Management System (QMS) based on ISO 9001. During this training course, you will also gain a thorough understanding of the best practices of Quality Management Systems and consequently improve an organization's customer satisfaction and overall performance and effectiveness.

After mastering all the necessary concepts of Quality Management Systems, you can sit for the exam and apply for a "CCQM Certified ISO 9001 Lead Implementer" credential. By holding a CCQM Lead Implementer Certificate, you will be able to demonstrate that you have the practical knowledge and professional capabilities to implement ISO 9001 in an organization.

Course agenda

DURATION: 5 DAYS

- Day 1: Introduction to ISO 9001 and initiation of a QMS
- Day 2: Plan the implementation of a QMS
- Day 3: Implementation of a QMS
- Day 4: QMS monitoring, measurement, continuous improvement and preparation for a certification audit
- Day 5: Certification Exam

General information

- Certification fees are included on the exam price
- Training material containing over 450 pages of information and practical examples will be distributed
- A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months for free